

COV/NAP/20/04 - Online debriefings with care home staff after a resident's death: improving coping mechanisms, team cohesion and communication with relatives

It is essential that care home staff are adequately supported to carry out their roles individually and as a member of a team, in confidently communicating the circumstances of the death of residents to excluded relatives. This project focusses on this through online debriefings with staff after a resident dies and explores how electronic care planning can be used to document information to inform discussions with relatives. Facilitating staff to talk about and process their experiences will support coping mechanisms and team "togetherness". Ensuring accurate accounts of a residents last few days, will improve staff ability to talk with relatives about the death by improving confidence in this type of communication.